

May 21 2009

To whom it may concern:

Zarko Dudic worked for Findhelp Information Services at Toronto, Ontario, Canada as a System Information Officer from October 1, 2001 to December 31, 2003. This is a full time job and he worked 35 hours per week. In that capacity, he engaged in the following duties:

- Configuration, administration, monitoring and maintenance of mixed Win200X and UNIX (Solaris/FreeBSD/Linux) production network
- Installation and administration of Solaris and Win200X Production Servers
- Designing and management of LAN cabling system
- Management of Logging and Reporting systems
- Participation in 24x7 support of production systems

In this position, Mr. Dudic gained experience with the following: Sun hardware (servers, storages and components) with knowledge of Solaris Volume Manager (SVM), ZFS; logging, monitoring and reporting systems (syslog-ng, Nagios, BigBrother); Unix Shell scripting.

We considered Mr. Dudic an asset to our agency and to the community we serve. Please do not hesitate to contact Cristina Umana, HR and Administration Manager if you have any questions, she can be reach at 416-392-4558 or e-mail cumana@findhelp.ca.

Sincerely,



Janice Hayes
Executive Director and CEO